



Qolcom Admin

Dedicated deep technical expertise in Enterprise Mobility Management & Wi-Fi system administration, support, and monitoring

OVERVIEW

Advanced functionality is exciting but the decision of what and how to deploy is difficult especially when shared ownership of assets (hardware and applications) is part of the enterprise mobile policy. Qolcom Admin allows you to rely on your EMM and/or Wi-Fi management platforms for critical security and policy enforcement without the need for additional staff. In turn this reduces total cost of ownership by reducing the overhead required for Administration, Supporting and Monitoring of EMM and Wi-Fi systems.

Qolcom Admin includes system administration, support and monitoring of your EMM and/or Wi-Fi management platforms. Our experts are at the forefront of technology and will actively administer your EMM & Wi-Fi systems to recommend the best updates available. Qolcom provides an escalation to the specific vendor for your internal IT team to leverage when the need arises.

Qolcom simplifies the on-going Administration of even the most complex Wi-Fi networks. It features a single, centralised, intuitive, visually graphic monitoring dashboard that provides real-time information on network status, traffic patterns, Wi-Fi client connectivity, Access Point and WLAN controller status, and reports any alarms instantly.

Outsourced Admin: remotely administering and monitoring EMM and Wi-Fi systems

Moves, Adds & Changes: change control procedure in order to audit changes made on systems

Remote Updates: to ensure EMM & Wi-Fi systems perform at optimum levels



Qolcom Admin delivers:

- Administration of Wi-Fi system and EMM servers
- Support Account Manager provides a single point of contact who knows your environment in intricate detail
- Access to secure test environments for pre-release testing of system updates, patches and new features
- Moves, Adds & Changes (MAC's) service to assist busy customers with day-to-day administration tasks or alternatively have short/medium term resourcing issues
- Updates to ensure that our customers have the latest software to keep their Wi-Fi and EMM systems operating at optimal levels



For More Information

Please contact Qolcom on **01635 298021** or email **sales@qolcom.co.uk** for further details of our full product portfolio and service offerings.





Qolcom. Quality of life through communication.

Qolcom is a leading UK based integrator of secure wireless network and Enterprise Mobility Management solutions. Our solutions extend the power and performance of mobile devices, applications and services to the new, rapidly growing, mobile workforce.

Qolcom is the exclusive UK member of The Global Enterprise Mobility Alliance (GEMA) providing Global Managed Mobility Services around the world through local experts with a shared goal to make mobile services, simple, reliable and unified so that your organisation can work everywhere, anytime.

Qolcom solutions enhance productivity, introduce new efficiencies and accelerate business response time making certain that wireless networks and mobile devices contribute to corporate success.



For More Information

Please contact Qolcom on **01635 298021** or email **sales@qolcom.co.uk** for further details of our full product portfolio and service offerings.

